

<b>Customer Service and Complaints Management Cell Locations:</b>	<b>Reporting Branches:</b>
<p><b>1. Head Office:</b>  Tel 02-9568190, 9564830, 9590548, 9590549, 9556616, Fax 02-9564829, 7115612, 7124911, 7125653,  Email: <a href="mailto:complaints@basicbanklimited.com">complaints@basicbanklimited.com</a>  Contact persons:-  a) Mr. Md. Mozammel Hossain, GM and Head of CCS&amp;CMC, E-mail: <a href="mailto:hossainmo@basicbanklimited.com">hossainmo@basicbanklimited.com</a>, Fax: 7110201, Cell no: 01711431253.  b) Mr. Md. Abdul Gofur Talukder, DGM and Member of CCS&amp;CMC, E-mail: <a href="mailto:talukdera@basicbanklimited.com">talukdera@basicbanklimited.com</a>, Fax: 9511501, Cell No: 01713488883.</p>	<p>All the branches through the following ten branches.</p>
<p><b>2. Dhaka Main Branch:</b>  Tel-02-9563068, 9553322, 9570713, Fax-88-02-9569417,  Email: <a href="mailto:main@basicbanklimited.com">main@basicbanklimited.com</a>  Contact persons:-  a) Mr. Ahmad Hossain, GM &amp; In-Charge, Cell No.-01713-244887, Email- <a href="mailto:Hossaina@basicbanklimited.com">Hossaina@basicbanklimited.com</a>  b) Mr. Md. Abu Sahid, AGM&amp; Operation Manager, 02-9563068, 9553322, 9570713  <a href="mailto:sahidab@basicbanklimited.com">sahidab@basicbanklimited.com</a></p>	<p>Dhaka Main, Tanbazar, Bangshal, Moulvibazar, Dilkusha Babubazar, Islampur, Keraniganj, Matuail.</p>
<p><b>3. Karwanbazar Branch:</b>  Tel-02-8180208, 9146294, Fax-02-9146364,  Email- <a href="mailto:karwanbazar@basicbanklimited.com">karwanbazar@basicbanklimited.com</a>  Contact Persons:-  a) Mr. Fida Hasan, DGM &amp; In-Charge, Cell No. 01730057336, email: <a href="mailto:hasanf@basicbanklimited.com">hasanf@basicbanklimited.com</a>.  b) Mr. A H Shafaat Ahmad, Deputy Manager, Cell No. 01552-480678. Email- <a href="mailto:karwanbazar@basicbanklimited.com">karwanbazar@basicbanklimited.com</a></p>	<p>Karwanbazar, Mirpur, Uttara, Dhanmondi, Banani, Gulshan, Basundhara, Shyamoli Savar, Dhaka Cantonment.</p>
<p><b>4. Shantinagar Branch:</b>  Tel-02-9337441, 8314057, 9348056, 9347547, Fax-88-02-9332674,  Email-<a href="mailto:shantinagar@basicbanklimited.com">shantinagar@basicbanklimited.com</a>  Contact Persons:-  a) Mr. Mahbub Alam Khan, DGM &amp; In- Charge, Cell No. 01730084080 and Email: <a href="mailto:khanm@basicbanklimited.com">khanm@basicbanklimited.com</a>  b) Mr. Md Abdul Ali, AGM &amp; Operation Manager, Cell No.- 01819-182647, email: <a href="mailto:aliab@basicbanklimited.com">aliab@basicbanklimited.com</a></p>	<p>Shantinagar, Mawna, Narsingdi, Gazipur Chowrasta, Madhabdi, Mymensingh, Elenga, Ishwargong .</p>

<b>Customer Service and Complaints Management Cell Locations:</b>	<b>Reporting Branches:</b>
<p><b>5. Agrabad Branch:</b> Tel: 031-725527,2520080,814041 Fax: 031-714822, E-mail: <a href="mailto:agrabad@basicbanklimited.com">agrabad@basicbanklimited.com</a>,</p> <p>Contact persons:-</p> <ul style="list-style-type: none"> <li>a) Mr. Md. Abul Kalam Azad, GM &amp; In-Charge, cell no.01711-435864</li> <li>b) Mr. Mohammad Shafiqul Alam, AGM and Operation Manager, Cell no. 01818-818076, email-<a href="mailto:agrabad@basicbanklimited.com">agrabad@basicbanklimited.com</a></li> </ul>	<p>Khatungong, Agrabad, Jubilee Road, Asadgonj, Comilla, Sholashahar, Chittagong EPZ, Dewanhat, Chandpur, Pahartoli, Coxsbazar, Dohazari, Patherhat, Joragong .</p>
<p><b>6. Khulna Branch:</b> Tel: 041-720361, 721672, Fax: 041-812255, E-mail: <a href="mailto:Khulna@basicbanklimited.com">Khulna@basicbanklimited.com</a></p> <p>Contact persons:-</p> <ul style="list-style-type: none"> <li>a) Mr. Debasish Karmaker, DGM &amp; Branch-In-Charge, cell no.01713257456, email-<a href="mailto:karmakerd@basicbanklimited.com">karmakerd@basicbanklimited.com</a>.</li> <li>b) Mr. Md. Shamim Khan, AGM, cell no: 01818-525859, email: <a href="mailto:khansha@basicbanklimited.com">khansha@basicbanklimited.com</a></li> </ul>	<p>Khulna, KDA Avenue, Jessore, Kushtia, Fakirhat, Chitalmari, Jhikargacha, Satkhira, Tungipara, Faridpur, Kotalipara, Jeneidah .</p>
<p><b>7. Zindabazar Branch:</b> Tel:0821-718462, 712548 Fax: 0821-712548 E-mail: <a href="mailto:zindabazar@basicbanklimited.com">zindabazar@basicbanklimited.com</a></p> <p>Contact persons:-</p> <ul style="list-style-type: none"> <li>a) Mr. Abdul Basith Mohammad Shoaib Manager&amp; Branch In-Charge Tel: 0821-718462, 712548</li> <li>b) Mr. Nurul Hassan Chowdhury, Operation Manager, Tel: 0821-718462, 712548</li> </ul>	<p>Zindabazar, Chowmuhana, Sonarpara, Mirpur Bazar (Hobigong).</p>
<p><b>8. Rajshahi Branch:</b> Tel: 0721-776278, 770978 Fax: 0721-770976, Email: <a href="mailto:rajshahi@basicbanklimited.com">rajshahi@basicbanklimited.com</a>,</p> <p>Contact Persons:-</p> <ul style="list-style-type: none"> <li>a) Mr. A.K.M. Masudur Rahman, GM &amp; Branch-In-Charge, Tel: 0721-776278, 770976</li> <li>b) Mr. Md. Shamsuzzaman, Manager &amp; Operation Manager, Cell no: 01961258063, email-<a href="mailto:shamsuzzamanm@basicbanklimited.com">shamsuzzamanm@basicbanklimited.com</a></li> </ul>	<p>Rajshahi, Chapainawabganj, Natore.</p>

<b>Customer Service and Complaints Management Cell Locations:</b>	<b>Reporting Branches:</b>
<p><b>9. Barisal Branch:-</b>  Tel: 0431-65022,61022 Fax: 0431-61022,  Email:<a href="mailto:barisal@basicbanklimited.com">barisal@basicbanklimited.com</a>.</p> <p>Contact Persons:-</p> <ul style="list-style-type: none"> <li>a) Mr. Dinu Pramanik, Manager &amp; Branch In-Charge, cell: 01711-430595, Email: <a href="mailto:pramanikd@basicbanklimited.com">pramanikd@basicbanklimited.com</a></li> <li>b) Mr. Pankaj Chandra Das, Officer &amp; Operation Manager, Cell no: 01711006455, email: <a href="mailto:daspan@basicbanklimited.com">daspan@basicbanklimited.com</a></li> </ul>	Barisal, Mathbaria, Mohipur
<p><b>10. Rangpur Branch:</b>  Tel: 0521-67811-12, Fax:- 0521-67813,  Email: <a href="mailto:rangpur@basicbanklimited.com">rangpur@basicbanklimited.com</a></p> <p>Contact Persons:</p> <ul style="list-style-type: none"> <li>a) Mr. AKM Mamunur Rashid, Manager &amp; Branch In-Charge, cell no: 01713257426, email: <a href="mailto:rashidak@basicbanklimited.com">rashidak@basicbanklimited.com</a></li> <li>b) Mr. Md. Mostaque Mamun, DM &amp; Operation Manager, Cell no.-01712247100, email: <a href="mailto:mamunmo@basicbanklimited.com">mamunmo@basicbanklimited.com</a></li> </ul>	Saidpur, Rangpur.
<p><b>11. Bogra Branch:</b>  Tel: 051-78793,65672 Fax: 051-6572/111,  Email:<a href="mailto:bogra@basicbanklimited.com">bogra@basicbanklimited.com</a></p> <p>Contact persons:-</p> <ul style="list-style-type: none"> <li>a) Mr. Mahbubur Rahman, AGM and Branch In-Charge, Cell no: 01713257449, email: <a href="mailto:rahmanmahbu@basicbanklimited.com">rahmanmahbu@basicbanklimited.com</a></li> <li>b) Mr. Md. Shafiqul Islam, Manager &amp; operation Manager, Tel: 051-78793, 65672</li> </ul>	Bogra, Sirajganj, Belkuchi.