

Customer Service and Complaints Management Unit Locations:	Reporting Branches:
<p>1. Head Office: Tel 02-9568190, 9564830, 9590548, 9590549, 9556616, Fax 02-9564829, 7115612, 7124911, 7125653, Email: complaints@basicbanklimited.com Contact persons:-</p> <p>a) Mr. A K M Masudur Rahman, GM and Head of CCSCMU ,E-mail: rahmanab@basicbanklimited.com, Cell no: 01711888374</p> <p>b) Mr. Niaz Musawwir Shah, DGM and Member of CCSCMU, E-mail:shahn@basicbanklimited.com, Fax: 9511501, Tel: 9564830, 9568190 Cell No: 01713257427.</p>	<p>All the branches through the following ten branches.</p>
<p>2. Dhaka Main Branch: Tel-02-9563068, 9553322, 9570713, Fax-88-02-9569417, Email: main@basicbanklimited.com Contact persons:-</p> <p>a) Mr. Md. Momenul Hoque, GM & In-Charge, Cell No.- 01711402533, Email hoquemo@basicbanklimited.com</p> <p>b) Mr. A. M. Shahed Husain, DGM & Operation Manager, Cell no. 01712857352, 02-9563068, 9553322, 9570713 husaina@basicbanklimited.com</p>	<p>Dhaka Main, Tanbazar, Bangshal, Moulvibazar, Dilkusha Babubazar, Islampur, Keraniganj, Matuail.</p>
<p>3. Karwanbazar Branch: Tel-02-8180208, 9146294, Fax-02-9146364, Email- karwanbazar@basicbanklimited.com Contact Persons:-</p> <p>a) Mr. Shehab Chowdhury DGM & In-Charge, Cell No. 01730057336, email: hasanf@basicbanklimited.com</p> <p>b) Mr. A H Shafaat Ahmad, Deputy Manager, Cell No. 01552-480678. Email- karwanbazar@basicbanklimited.com</p>	<p>Karwanbazar, Mirpur, Uttara, Dhanmondi, Banani, Gulshan, Basundhara, Shyamoli Savar, Dhaka Cantonment.</p>
<p>4. Shantinagar Branch: Tel-02-9337441, 8314057, 9348056, 9347547, Fax-88-02-9332674, Email-shantinagar@basicbanklimited.com Contact Persons:-</p> <p>a) Mr. Mohammed Ali, DGM & In- Charge, Cell No. 01711402534 and Email: alim@basicbanklimited.com</p> <p>b) Mr. Md Abdul Ali, AGM & Operation Manager, Cell</p>	<p>Shantinagar, Mawna, Narsingdi, Gazipur Chowrasta, Madhabdi, Mymensingh, Elenga, Ishwargong.</p>

<p>No.- 01819-182647, email: aliab@basicbanklimited.com</p>	
<p>Customer Service and Complaints Management Unit Locations:</p>	<p>Reporting Branches:</p>
<p>5. Agrabad Branch: Tel: 031-725527,2520080,814041 Fax: 031-714822, E-mail: agrabad@basicbanklimited.com.</p> <p>Contact persons:-</p> <ol style="list-style-type: none"> Mr. Md. Abul Kalam Azad, GM & In-Charge, cell no.01711-435864 Mr. Abdus Samad Majumder, AGM and Operation Manager, Cell no. 01819065812, email- majumdera@basicbanklimited.com 	<p>Khatungong, Agrabad, Jubilee Road, Asadgonj, Comilla, Sholashahar, Chittagong EPZ, Dewanhat, Chandpur, Pahartoli, Coxsbazar, Dohazari, Patherhat, Jorargong.</p>
<p>6. Khulna Branch: Tel: 041-720361, 721672, Fax: 041-812255, E-mail: Khulna@basicbanklimited.com</p> <p>Contact persons:-</p> <ol style="list-style-type: none"> Mr. Debasish Karmaker, DGM & Branch-In-Charge, cell no.01713257456, email- karmakerd@basicbanklimited.com Mr. Md. Shamim Khan, AGM, cell no: 01818-525859, email: khansha@basicbanklimited.com 	<p>Khulna, KDA Avenue, Jessore, Kushtia, Fakirhat, Chitalmari, Jhikargacha, Satkhira, Tungipara, Faridpur, Kotalipara, Jeneidah .</p>
<p>7. Zindabazar Branch: Tel:0821-718462, 712548 Fax: 0821-712548 E-mail: zindabazar@basicbanklimited.com</p> <p>Contact persons:-</p> <ol style="list-style-type: none"> Mr. Abdul Basith Mohammad Shoaib Manager & Branch In-Charge Tel: 0821-718462, 712548 Mr. Nurul Hassan Chowdhury, Operation Manager, Tel: 0821-718462, 712548 	<p>Zindabazar, Chowmuhana, Sonarpara, Mirpur Bazar (Hobigong).</p>
<p>8. Rajshahi Branch: Tel: 0721-776278, 770978 Fax: 0721-770976, Email: rajshahi@basicbanklimited.com,</p> <p>Contact Persons:-</p> <ol style="list-style-type: none"> Mr. Md. Rakibul Hassan , AGM & Branch-In-Charge, Tel: 0721-776278, 770976 Mr. Md. Shamsuzzaman, Manager & Operation 	<p>Rajshahi, Chapainawabganj, Natore.</p>

Manager, Cell no: 01961258063, email- shamsuzzamanm@basicbanklimited.com	
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<p>9. Barisal Branch:- Tel: 0431-65022,61022 Fax: 0431-61022, Email:barisal@basicbanklimited.com,</p> <p>Contact Persons:-</p> <p>a) Mr. Dinu Pramanik, Executive Manager & Branch In-Charge, cell: 01711-430595, Email: pramanikd@basicbanklimited.com</p> <p>b) Mr. Pankaj Chandra Das, Officer & Operation Manager, Cell no: 01711006455, email: daspan@basicbanklimited.com</p>	Barisal, Mathbaria, Mohipur
<p>10. Rangpur Branch: Tel: 0521-67811-12, Fax:- 0521-67813, Email: rangpur@basicbanklimited.com</p> <p>Contact Persons:</p> <p>a) Mr. A.T.G.M. Golam Faruque, Executive Manager & Branch In-Charge, cell no: 01713257426, email: rashidak@basicbanklimited.com</p> <p>b) Mr. Md. Mostaque Mamun, DM & Operation Manager, Cell no.-01712247100, email: mamunmo@basicbanklimited.com</p>	Saidpur, Rangpur.
<p>11. Bogra Branch: Tel: 051-78793,65672 Fax: 051-6572/111, Email:bogra@basicbanklimited.com</p> <p>Contact persons:-</p> <p>a) Mr. Md. Ashraful Alam Sardar, Executive Manager and Branch In-Charge, Tel: 051-78793, 65672</p> <p>b) Mr. Md. Al-Amin, Deputy Manager & operation Manager, Tel: 051-78793, 65672, Cell no. 01712502360 Email:alaminm@basicbanklimited.com</p>	Bogra, Sirajganj, Belkuchi.