

Central & Zonal Customer Service and Complaints Management Unit Locations:	Reporting Branches:
<p>1. Head Office: Tel 02-9568190, 9590548, 9591002, 9591005, Fax 02-9564829 Email: complaints@basicbanklimited.com Contact persons:-</p> <p>a) Ms. Helena Perveen, DGM and In-charge of CCSCMU Tel: 223359174 Cell No: 01713444246 E-mail: PerveenH@basicbanklimited.com</p>	<p>All the branches through the following Ten branches.</p>
<p>2. Main Branch: Tel: 02-9563068, 9553322, Fax-88-02-9569417 Email: main@basicbanklimited.com Contact persons:-</p> <p>a) Mr. Md. Momenul Hoque, GM & In-Charge Cell No: 01711402533 Email: hoquemo@basicbanklimited.com</p>	<p>Main, Tanbazar, Bangshal, Moulvibazar, Dilkusha Babubazar, Islampur, Keraniganj, Matuail</p>
<p>3. Karwanbazar Branch: Tel-02-8180208, 9146294, Fax-02-9146364 Email: karwanbazar@basicbanklimited.com Contact Persons:-</p> <p>a) Mr. Kazi Reza Azmin Rashid, AGM & In-Charge Cell No: 01713257457 Email: rashidk@basicbanklimited.com</p>	<p>Karwanbazar, Mirpur, Uttara, Dhanmondi, Banani, Gulshan, Basundhara, Shyamoli, Savar, Dhaka Cantonment.</p>
<p>4. Shantinagar Branch: Tel: 02-222223062, 222223063, 222223064, 222223066, 222223067, Fax: 02-9332674 Email-shantinagar@basicbanklimited.com Contact Persons:-</p> <p>a) Mr. Palash Das Gupta, DGM & Branch-In-Charge Cell no.01713257420 Email : guptap@basicbanklimited.com</p>	<p>Shantinagar, Mawna, Narsingdi, Gazipur Chowrasta, Madhabdi, Mymensingh, Elenga, Ishwarganj, Jamalpur, Mukterpur</p>
<p>5. Agrabad Branch: Tel: 031-2520080, 725527, 814041, Fax: 031-714822 E-mail: agrabad@basicbanklimited.com, Contact persons:-</p> <p>a) Mr. Mohammad Didarul Alam, DGM & Branch In-Charge Cell: 01711208588 E-mail: alamdi@basicbanklimited.com</p> <p>b) Mr. Nizam Uddin, Executive Manager & Operation</p>	<p>Khatungonj, Agrabad, Jubilee Road, Asadgonj, Comilla, Sholashahar, CEPZ, Dewanhat, Chandpur, Pahartoli, Coxsbazar, Dohazari, Patherhat, Jorarganj, Feni</p>

<p>Manager Cell : 01731635699 Email- uddinni@basicbanklimited.com</p>	
<p>6. Khulna Branch: Tel: 041-720361, 721672, Fax: 041-812255 E-mail: Khulna@basicbanklimited.com</p> <p>Contact persons:-</p> <p>a) Mr. Md. Nashir Uddin, DGM & Branch-In-Charge Tel: 01713257437, 01730057391 E-mail: uddinna@basicbanklimited.com</p> <p>c) Mr. Sudeb Kumar Biswas, Executive Manager & Operation Manager Tel: 01715398334 E-mail: biswass@ basicbanklimited.com</p>	<p>Khulna, KDA Avenue, Jessore, Kushtia, Fakirhat, Chitalmari, Jhikargacha, Satkhira, Tungipara, Faridpur, Kotalipara, Jeneidah .</p>
<p>7. Zindabazar Branch: Tel:0821-718462, 712548 Fax: 0821-712548 E-mail: zindabazar@basicbanklimited.com</p> <p>Contact persons:-</p> <p>a) Mr. Abdul Basith Mohammad Shoaib Executive Manager & Branch In-Charge Tel: 0821-718462, 712548 E-mail: shoaiba@basicbanklimited.com</p> <p>b) Mr. Mahmudul Hassan Choudhury, Deputy Manager & Operation Manager Cell: 01711189324 E-mail: choudhury@basicbanklimited.com</p>	<p>Zindabazar, Chowmuhana, Sonarpara, Mirpur Bazar (Hobigong).</p>
<p>8. Rajshahi Branch: Tel: 0721-776278, 770976 Fax: 0721-770976 Email: rajshahi@basicbanklimited.com, Contact Persons:-</p> <p>a) Mr. Dinu Pramanik, Executive Manager & Branch-In-Charge, Cell: 01753924055 E-mail: pramanikd@basicbanklimited.com</p> <p>b) Mr. Md. Shamsuzzaman, Executive Manager & Operation Manager Cell no: 01961258063 Email-shamsuzzamanm@basicbanklimited.com</p>	<p>Rajshahi, Chapainawabganj, Natore.</p>
<p>9. Barisal Branch:- Tel: 0431-65022, 61022, Fax: 0431-61022</p>	<p>Barisal, Mathbaria, Mohipur</p>

<p>Email: barisal@basicbanklimited.com,</p> <p>Contact Persons:-</p> <p>a) Mr. Md. Raihan Ali, AGM & Branch In-Charge Cell no: 01713444216 Email: alir @basicbanklimited.com</p> <p>b) Khadiza Begum, Assistant Manager & Operation Manager Cell no: 01552-422070 Email: begumk@basicbanklimited.com</p>	
<p>10. Rangpur Branch: Tel: 0521-67811,67812, Fax: 0521-67813 Email: rangpur@basicbanklimited.com</p> <p>Contact Persons:</p> <p>a) Mr. Md. Abdul Kuddus Sarker, Executive Manager & Branch In-Charge Cell no: 01712265766 Email: SarkerA@basicbanklimited.com</p> <p>b) Mr. Md. Shafiqul Islam, Executive Manager & Operation Manager Cell no.- 01713-365059 Email: islamshafi@basicbanklimited.com</p>	<p>Saidpur, Rangpur, Chirirbander</p>
<p>11. Bogra Branch: Tel: 051-78793,65672 Fax: 051-6572/111, Email:bogra@basicbanklimited.com</p> <p>Contact persons:-</p> <p>a) Mr. Md. Ashraful Alam Sardar, Executive Manager and Branch In-Charge Tel: 01713257445 Email: sardara@basicbanklimited.com</p> <p>b) Mr. Md. Al-Amin, Deputy Manager & operation Manager, Cell no. 01712502360 Email: alaminm@basicbanklimited.com</p>	<p>Bogra, Sirajganj, Belkuchi.</p>